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Palmiere Promotes a 14-Year Pentegra Vet

Michael Palmiere recently promoted a 14-year **Pentegra** veteran and expanded her role.

On January 1, **Vishi Jones**, formerly assistant vice president of client services, was promoted to vice president of defined contribution client services at the White Plains, New York-based provider, Palmiere **confirms** today. In her new role, Jones will now oversee Pentegra's client transition (i.e. conversion) team. She also will continue to oversee Pentegra's DC relationship management team, its participant call center, its compliance team, stock and ESOP reporting, and day-to-day service and administration for plan sponsors, participants, and KPAs. (That's 36 people in total.) She reports to Palmiere, senior vice president and chief operations officer.



Urvashi Mahajan Jones
Pentegra Retirement Services
Vice President, Defined
Contribution Client Services

Meanwhile, **Scott McCarthy**, assistant vice president of client transitions, is going back into a consulting role with the company, Palmiere confirms.

Palmiere lauds Jones as "very client-focused, a strategic thinker."

"She's been a tremendous asset to the Pentegra organization," Palmiere tells **401kWire**. "She's been responsible for a long time for the services end of the business ... That promotion is very well-deserved."

An alumna of Ohio Wesleyan University, Jones joined Pentegra in 2005 and has risen through several roles since then. Before joining Pentegra, she spent more than four years at a TPA, ATR.

McCarthy, an alumna of UConn's School of Business and of Central Connecticut State University, joined Pentegra in 2000

and rose to AVP of client transition in 2016. Prior to Pentegra he worked with Diversified, Quad/Graphics, and Buck Consultants.

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[Back to Top](#)